Tom deBruyn

UX Research & Design



CONTACT

tom@tomdebruyn.com www.tomdebruyn.com Cell: (612) 859-8833

ABOUT

Uncovering fresh insights and designing a concept to address them is my creative mojo. Helping my team succeed and improving lives with my work is the best satisfaction I can find. In my UX work I use curiosity and empathy to make fact-based, user-centered designs. UX is the natural evolution of my career in creative problem solving. I realize now that I have always been doing UX, I just didn't have the right words for it.

METHODS

Wireframes Interactive Prototypes Storyboards Sketching Journey Maps Creative Writing **Technical Writing** Agile Methodology Design Strategy Contextual Inquiry Directed Storytelling Affinity Diagrams Mood Boards Kano Analysis Card Sorting Competitive Audit Accessible Design Heuristic Analysis **Usability Testing Event Photography** Portrait Photography Product Photography

EDUCATION

Cinematography

Prime Digital Academy: User Experience Design Certificate - 2019

Moody Bible Institute: Bachelor of Arts in Communication and Biblical Studies - 2010

PROFESSIONAL EXPERIENCE

UX Research/Design - Sept. 2018 - Feb 2019 Minneapolis Institute of Arts

Interviewed and surveyed museum visitors

Designed and animated an interactive map

Envisioned delightful concept allowing visitors to feel closer to art

Evaluated technology options to achieve user goals for a low cost

Structural

Interviewed users and facilitated a card sorting activity to determine informational hierarchy

Wrote surveys that distilled user values across demographics Performed Kano analysis to prioritize feature development Sketched feature cards of new features for evaluation Created high fidelity interactive prototypes of new features

Lifetime Fitness

Performed heuristic analysis on new member sales flow Facilitated and directed remote and in-person usability testing Created a reccommendations report with annotated wireframes

Other Clients:

3M (Multi-touchpoint design strategy), **Check and Connect** (Contextual Research and existing tool refinement), **GiftBomb** (New feature analysis, development scoping and wireframes)

Owner/Photographer: May 2009 - Sept. 2018 deBruyn Photography

Developed new products in a competitive market Edited bodies of work and designed layouts to tell a story Photographed events and products nationwide Managed digital file archive Maintained timely client relationships

Collaborated on advertising productions for: Target, Polaris, GE, Excel

Energy, Minnesota Timberwolves, Schwann's to name a few

TOOLS PROFESSIONAL EXPERIENCE CONTINUED

inVision

Retoucher/Photographer: June 2014 - Sept. 2018

Framer X Spacecrafting Inc.

Axure Delivered fast service and client satisfaction

Adobe Xd Built loyal client relationships Trello

Photographed real estate, retouched photographs Visio

Photoshop

VOLUNTEER WORK

ASMP Minneapolis &

St Paul -Board

ACTIVITIES AND

OTHER

Sketch

LCE Specialist: Dec. 2012 - Oct. 2013 Lightroom

Apria Healthcare Capture One

Instructed users with clarity while troubleshooting life-critical medical Photo Mechanic

equipment over the phone Auto Pano Pro

Used empathy and listening to understand user's needs while they were Smart Albums

scared and having trouble communicating. Wordpress

Google Analytics Microsoft Office Teacher/Sales Associate: May 2010 - November 2011

HTMI **Best Buy Stores CSS**

Developed curriculum and taught classes about photography

Led digital imaging department from bottom 100 to top 10 in company

sales of over 800 stores

August 2016-Sept. Coached my team and taught workshop to national leaders 2017

Employee of the Quarter: Q1 2010

Employee of the month: May, June, July 2010

Secretary Youth Intern: June 2007 - August 2007 **Brookside Church**

2013-Present Designed the layout of a discussion curriculum booklet Sheridan Story:

Organized large events requiring structure and attention to detail Photographer,

Volunteer Planned and facilitated small group meetings

Presented teaching to large groups

MEMBERSHIPS Research Writer: May 2006 - August 2006

Behavioral Grooves -**Nonin Medical Inc.**

Participant Interviewed workers about work processes UXPA - Member

Recorded screens and interactions for all freight carrier softwares

Created screenflow and process documentation for shipping

department

Languages - German Wrote an instruction manual for future workers

Strengthsfinder Top 5: Barista: October 2005 - August 2008 Ideation, Adaptability, Starbucks Coffee Co. Connectedness,

Created and implemented a promotional campaign that placed store in Maximizer, Woo

a national competition